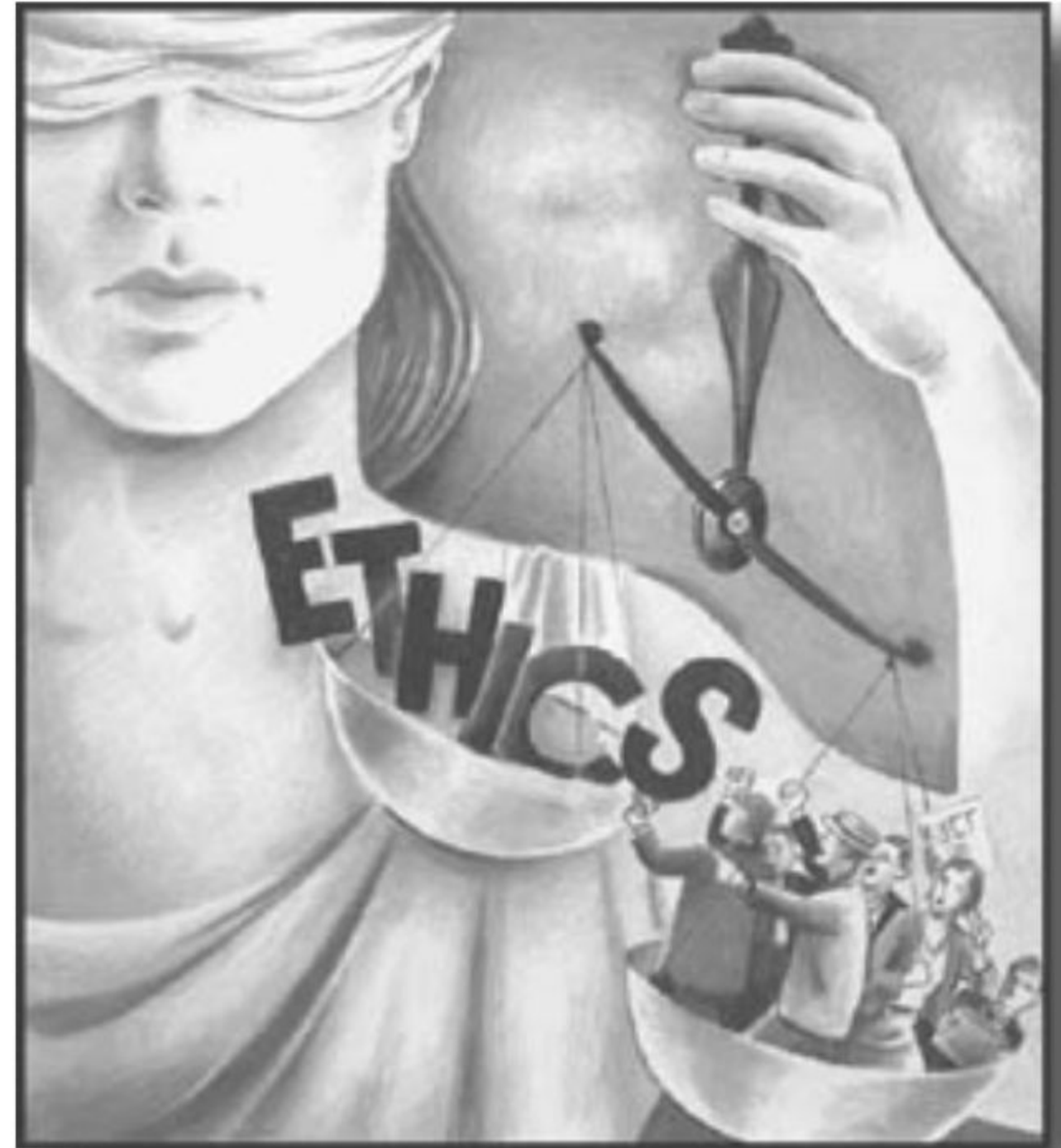


PROFESSIONAL STANDARDS AND GRIEVANCE TRAINING 2022 INSTRUCTOR: SUZANNE YOST

HYPOTHETICALS—FROM ACTUAL HEARINGS
ETHICS and MLS VIOLATION issues
PROCURING CAUSE and COMMISSION issues
PROCEDURAL matters

RECENT DEVELOPMENTS AND TRENDS
National CASES of interest
CURRENT ISSUES with the **CODE OF ETHICS** and **MLS RULES**

BRIEF PROFESSIONAL STANDARDS OVERVIEW
Duties of the **GRIEVANCE COMMITTEE**
Responsibilities of **HEARING PANEL** members, including
PREPARATION, EVIDENCE EVALUATION and preparing
FINDINGS OF FACT
DIRECTORS' ROLE in Professional Standards, including **SHOW
CAUSE** hearings



Date: Friday, June 17, 2022

Class: 9:00 a.m. to 3:00 p.m.
(lunch provided)

Location: Fresno Association of REALTORS®
6720 North West Avenue
Fresno, California

COST: Free to Fresno REALTORS®
\$40.00 For Members of Other Associations

Please direct questions to Irene at the F.A.R. office: irene@fresnorealtors.com
Phone: 559.490.6400