



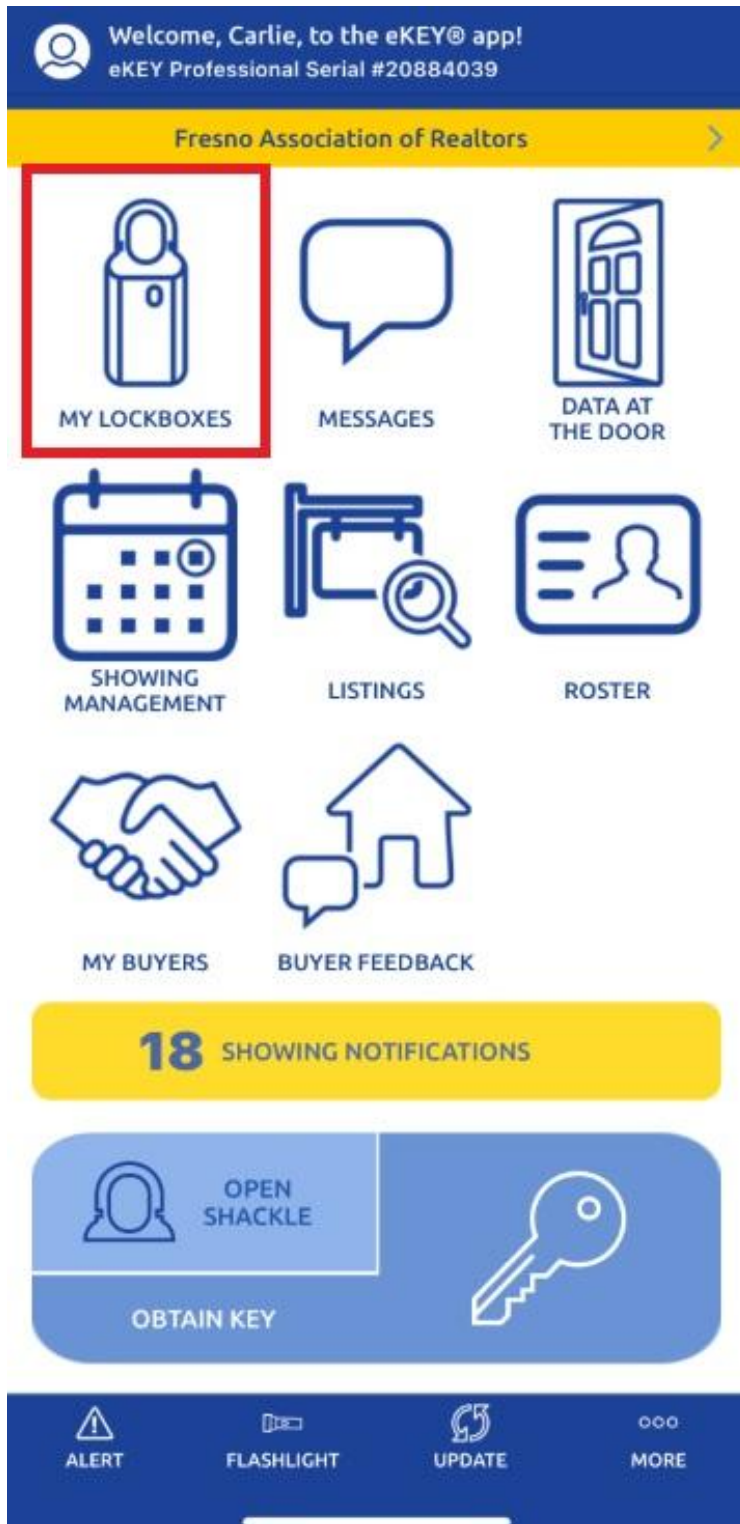
## CBS Code Requirement for Affiliates

Some FAR Affiliate members have access to the Supra eKey system; however, their keys **REQUIRE** the entry of a CBS (Call Before Showing) code, regardless of whether the listing agent has the CBS setting enabled.

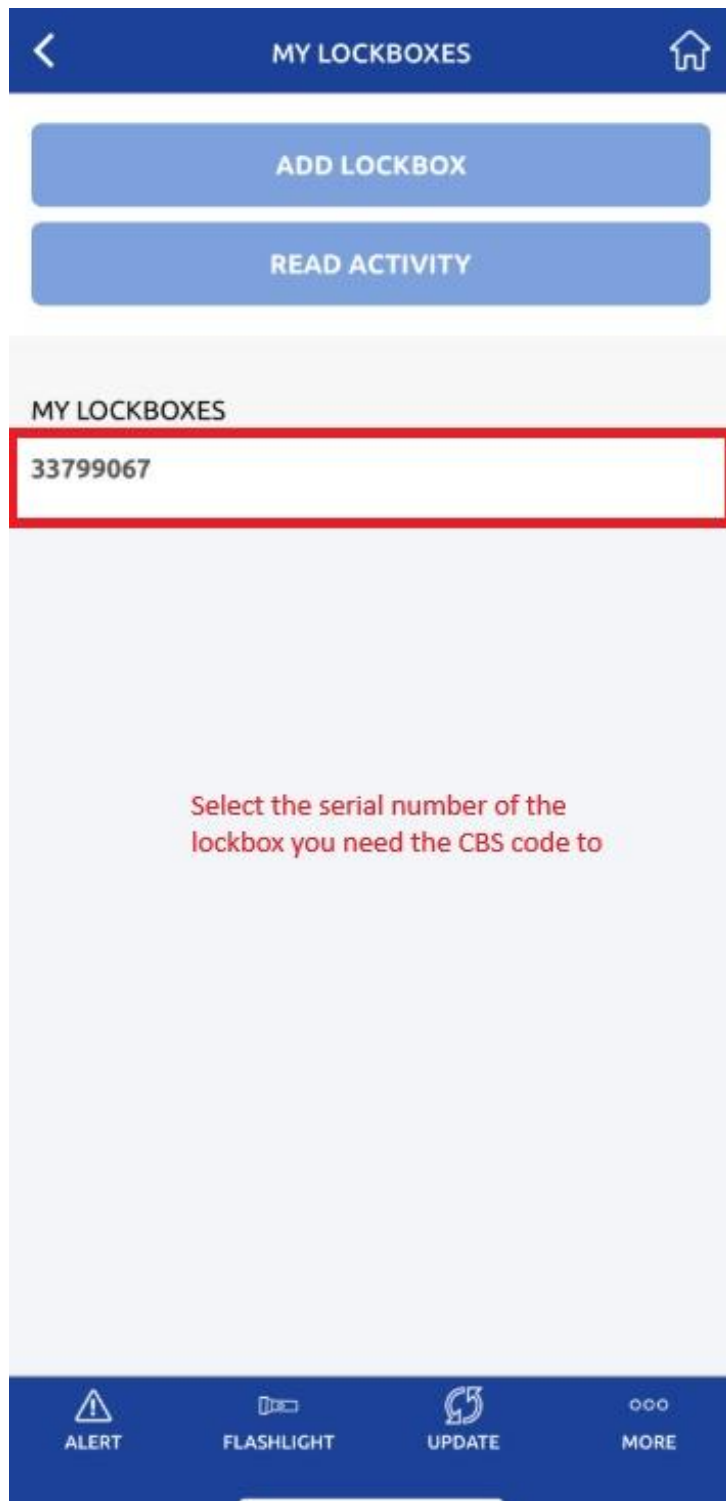


Please follow the steps outlined below to provide the CBS code to Affiliates who request it.



## Step 1



## Step 2



## Step 3

33799067

**PROGRAM LOCKBOX**

Must be near the lockbox to program:

- Require feedback
- Shackle code
- Require CBS
- Access hours

>

**EDIT LOCKBOX DATA**

Add or edit this data remotely:


- Showing note
- Listing information
- Business card


**GRANT MANAGED ACCESS**


Grant lockbox access:


- Grant access to obtain key with eKEY app
- Set date, start time, and end time
- Leave notes/instructions

CANCEL

ALERT

FLASHLIGHT

UPDATE

MORE

## Step 4

Program Lockbox

LOCKBOX DETAILS

LOCKBOX SERIAL NUMBER

33799067

PROGRAM DATE

09/02/2025

BATTERY LEVEL

37%

LOCKBOX SETTINGS

SHACKLE CODE

1234

REQUIRE CBS

1234567

☐

REQUIRE FEEDBACK

☐

TIMED ACCESS

☐

ACCESS HOURS (Standard Time)

WEEKDAY

8:00 AM - 6:00 PM

☒

SATURDAY

5:00 AM - 11:45 PM

☒

SUNDAY

5:00 AM - 11:45 PM

☒

DELETE

READ

PROGRAM

ALERT

FLASHLIGHT

UPDATE

MORE

## Other Option

### KIM Voice

#### Overview

KIM Voice is a service that provides dial-tone access to obtain update codes, *call before showing* (CBS) codes, or to identify the owner of a key.

#### Operation


Dial **+1-888-968-4032** and follow the voice instructions.

If you call Kim Voice you will need to know:

- Your ekey serial number
- Your four digit pin
- The serial number of your lockbox you need the CBS code for
- The shackle code for that lockbox

#### Need Help?

If you have questions or need assistance

 **FAR Office:** (559) 490-6400

 **Email us at:** [membership@fresnorealors.com](mailto:membership@fresnorealors.com)